

Blockwise Quarterly Report

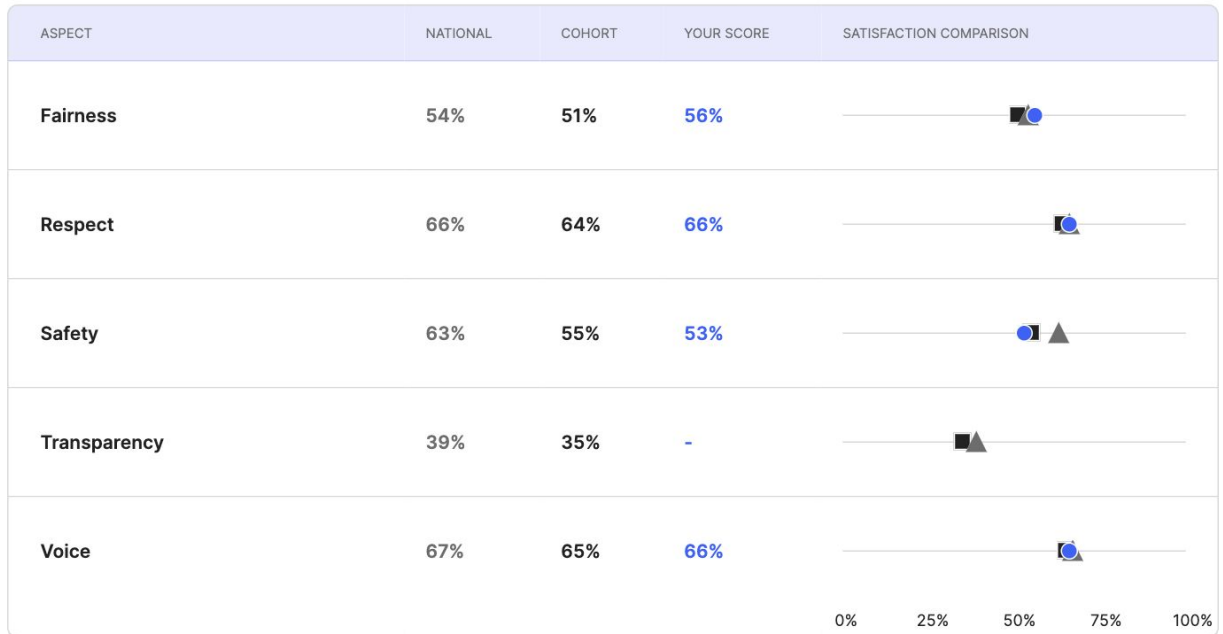
January 1 – March 31, 2024



Report Structure

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Benchmarking Data



● Harris County Sheriff's Office

■ Cohort

▲ National

National Benchmark Surveys: The Blockwise National Benchmark Survey was conducted in March 2024 and reached thousands of residents from hundreds of communities across the United States. The survey content for each matches the same questionnaires we administer to our client communities. **The national scores are adjusted for your demographics** in order to give a sense of what the scores would look like if the whole country looked like your community. By making these adjustments, we minimize differences between the national score and your score.

Cohorts: To provide information to our clients on how residents in similar communities feel, we create a score at the “cohort” level. A cohort is a group of similar communities, based on demographics from the Census Bureau, including population density, age distribution, race/ethnicity distribution, gender, and median income. By using this approach rather than focusing just on size or geographic area, the cohorts are more relevant for each client.

Countywide Scores

Top Safety Concerns – Countywide

Top 3 concerns breakdown

Number of responses by leading subtopic



Theft, Burglary and Break Ins	866
• Property Theft and Burglaries	409
• Vehicle Theft and Carjacking	243
• Robbery and Muggings	174
• Package Theft	30
• Shoplifting	7



Streets and Traffic	717
• Reckless Driving	485
• Traffic Enforcement	128
• Parking Enforcement	51
• Streets and Traffic	42
• Pedestrian Safety	9



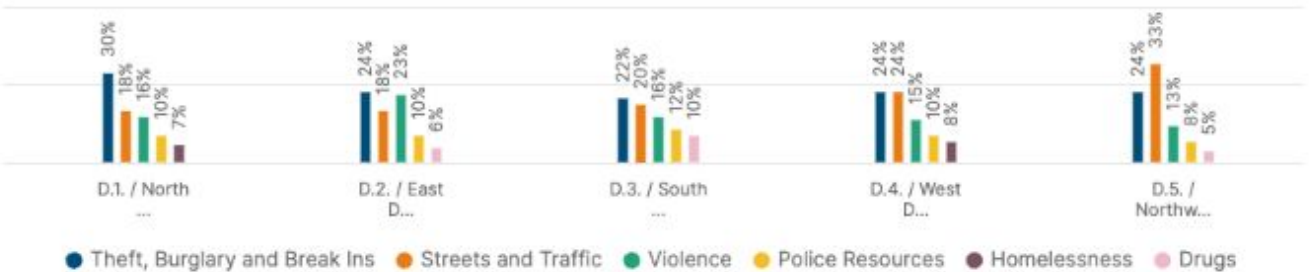
Violence	627
• Shootings and Gun Violence	392
• Violence	202
• Sexual Assault	18
• Domestic Violence	15

Top concerns

3560 labeled responses out of 5076

24%	2%	Theft, Burglary and Break Ins
20%	1%	Streets and Traffic
18%	0%	Violence
10%	0%	Police Resources
8%	1%	Homelessness
7%	1%	Drugs
4%	0%	Noise Disturbance
4%	1%	Police Community Relations
3%	0%	Vandalism
2%	1%	Loitering and Harassment
1%	0%	Gangs

Top concerns by area



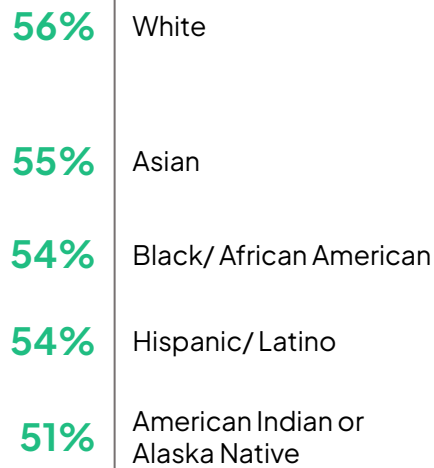
Countywide Scores Breakdown

Safety

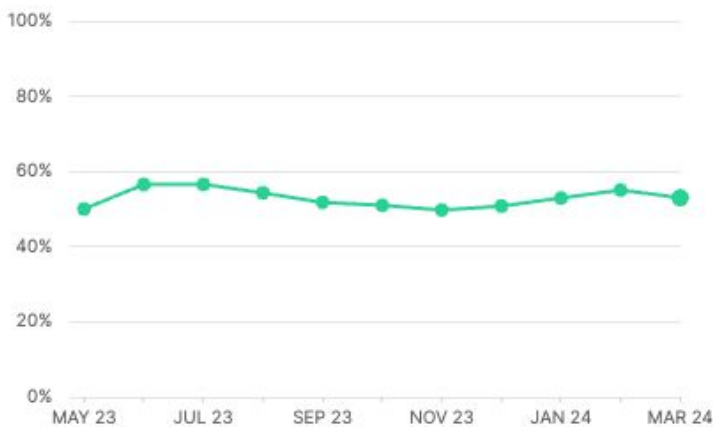
Q1 Score: **54%**
March Score: **53%**

of residents feel mostly safe or completely safe in their neighborhood.

Demographic breakdown (Q1)



Scores over time



Benchmarking

Harris County	53%
Cohort Score	55%
National Score	63%

Because the Blockwise National Benchmark Survey was conducted in March, the city's March scores offer the best comparison to the cohort and national benchmark scores.

Countywide Scores Breakdown

Fairness

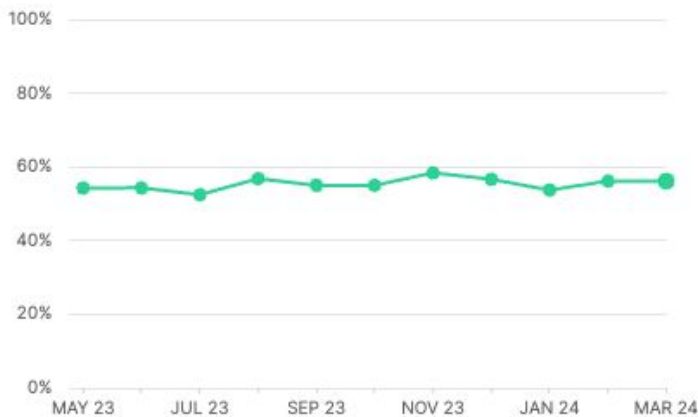
Q1 Score: **55%**
March Score: **56%**

of residents strongly agree or tend to agree that the sheriff's office acts in fairness towards people.

Demographic breakdown (Q1)

59%	White
57%	Asian
55%	American Indian or Alaska Native
53%	Hispanic/Latino
47%	Black/ African American

Scores over time



Benchmarking

Harris County	56%
Cohort Score	51%
National Score	54%

Because the Blockwise National Benchmark Survey was conducted in March, the city's March scores offer the best comparison to the cohort and national benchmark scores.

Countywide Scores Breakdown

Respect

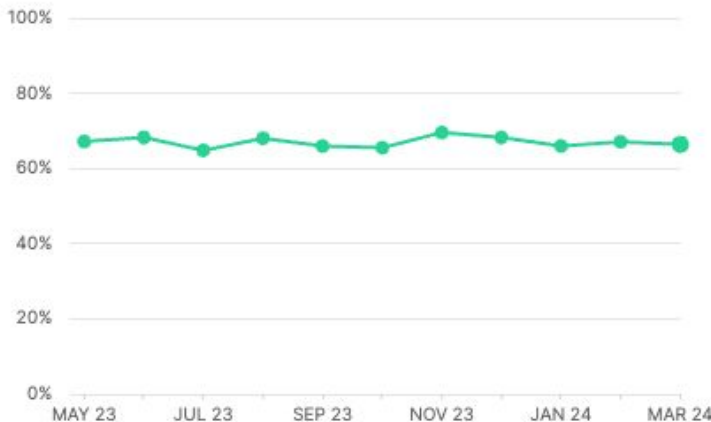
Q1 Score: **67%**
March Score: **66%**

of residents strongly agree or tend to agree that the sheriff's office treats people with respect.

Demographic breakdown (Q1)

- 71% White
- 68% Asian
- 65% Hispanic/Latino
- 61% American Indian or Alaska Native
- 57% Black/ African American

Scores over time



Benchmarking

Harris County	66%
Cohort Score	64%
National Score	66%

Because the Blockwise National Benchmark Survey was conducted in March, the city's March scores offer the best comparison to the cohort and national benchmark scores.

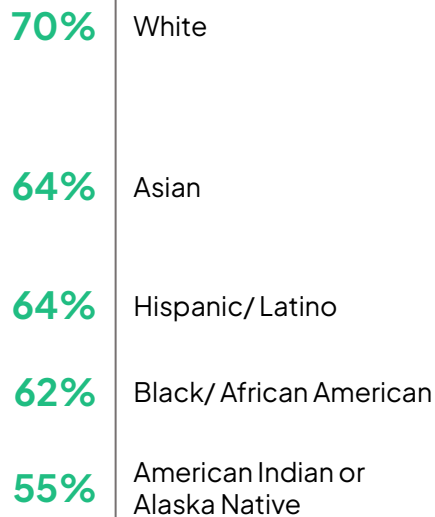
Countywide Scores Breakdown

Voice

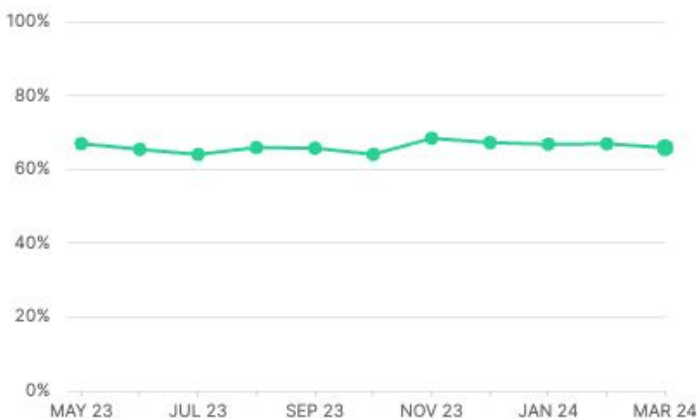
Q1 Score: **67%**
March Score: **66%**

of residents strongly agree or tend to agree that people in their community have a voice when they communicate with the sheriff's office.

Demographic breakdown (Q1)



Scores over time



Benchmarking

Harris County	66%
Cohort Score	65%
National Score	67%

Because the Blockwise National Benchmark Survey was conducted in March, the city's March scores offer the best comparison to the cohort and national benchmark scores.

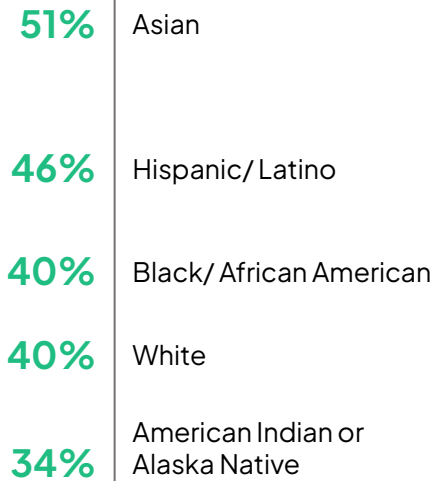
Countywide Scores Breakdown

Transparency

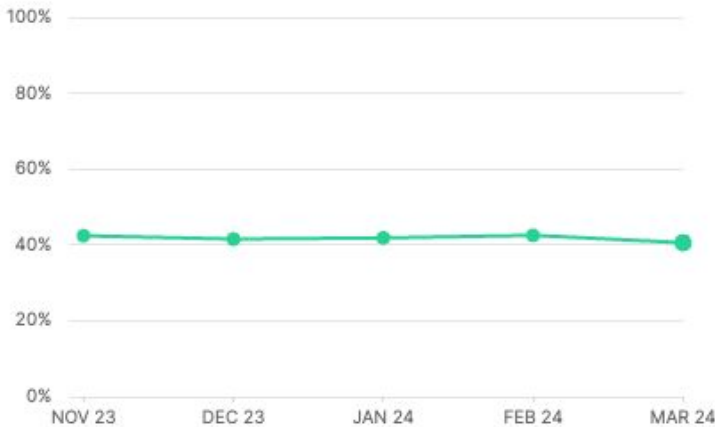
Q1 Score: **42%**
March Score: **41%**

of residents strongly agree or tend to agree that the Harris County Sheriff's Office is an open and transparent organization.

Demographic breakdown (Q1)



Scores over time



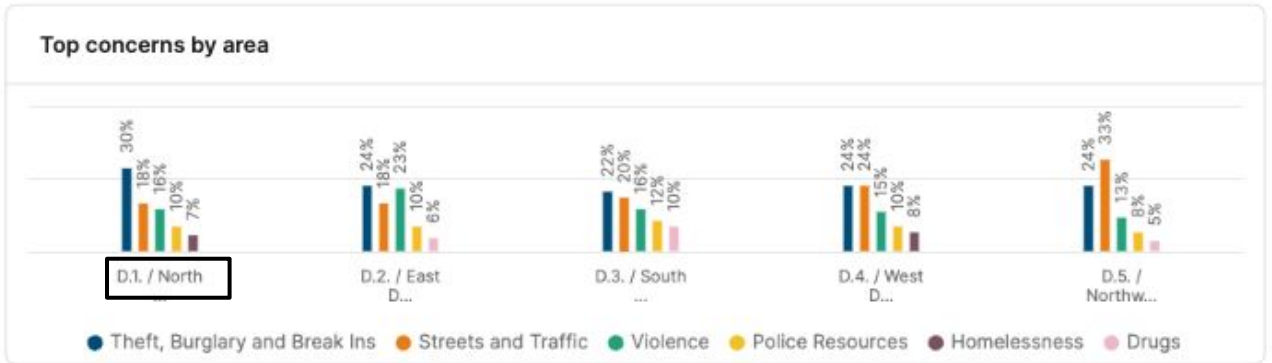
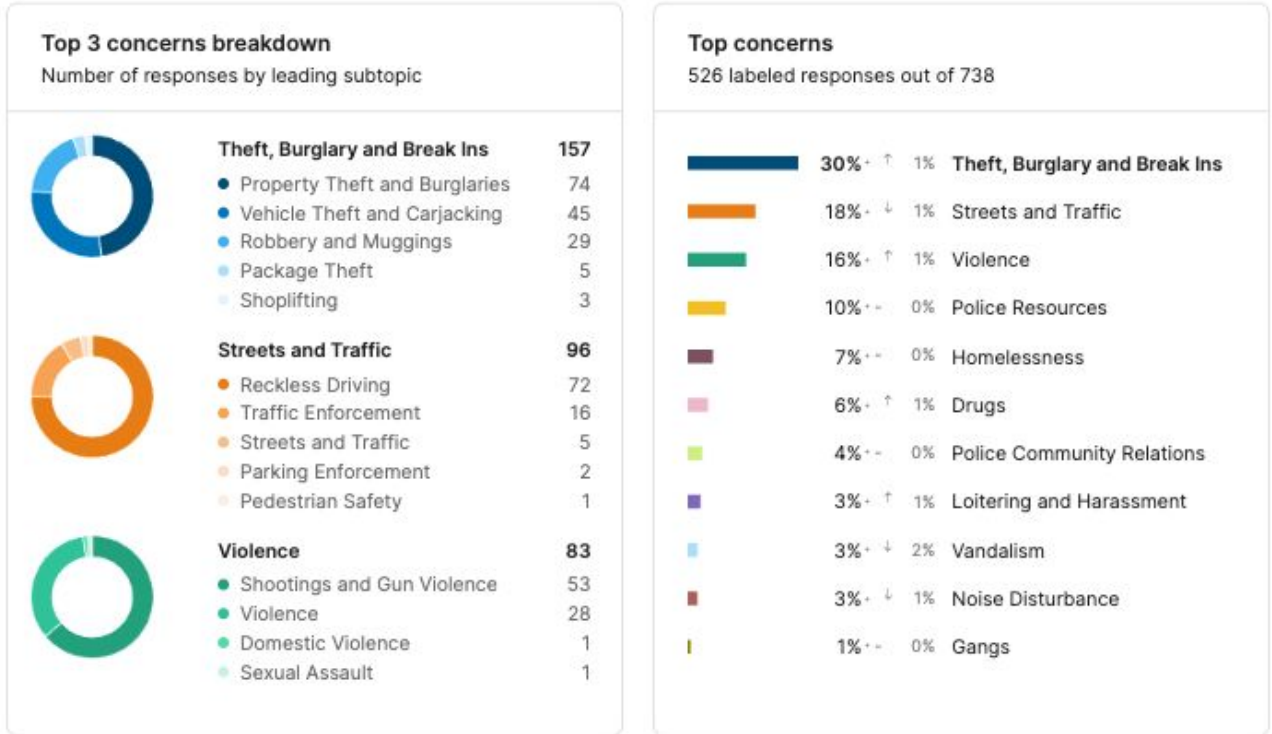
Benchmarking

Harris County	41%
Cohort Score	35%
National Score	39%

Because the Blockwise National Benchmark Survey was conducted in March, the city's March scores offer the best comparison to the cohort and national benchmark scores.

District Scores

Top Safety Concerns – District 1/North District



District 1/North District Scores Breakdown

Safety

53%

of residents feel mostly safe or completely safe in their neighborhood.

Demographic breakdown

57%

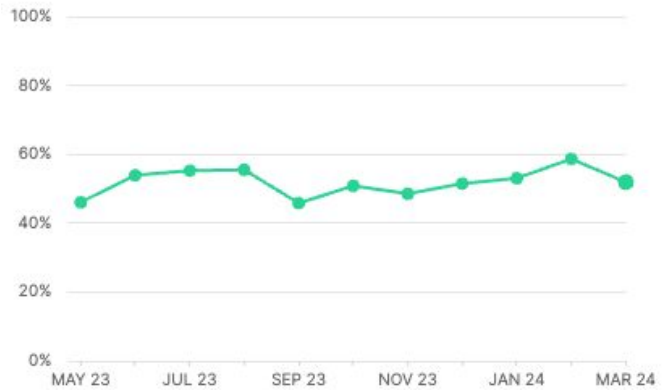
White

50%

Black/ African American

49%

Hispanic/ Latino



Fairness

54%

of residents strongly agree or tend to agree that the sheriff's office acts in fairness towards people.

Demographic breakdown

61%

White

56%

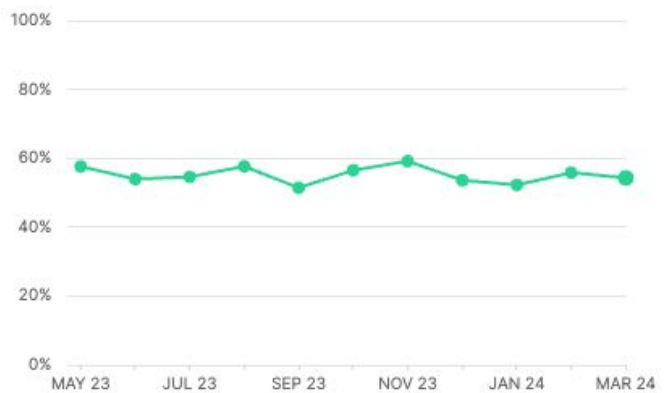
Asian*

46%

Hispanic/ Latino

41%

Black/ African American



Small sample sizes can lead to unreliable estimates. Scores for groups under 30 respondents are not shown, and groups with 30 to 49 respondents are marked with an asterisk (*). Use these scores with caution.

District 1/North District Scores Breakdown

Respect

65%

of residents strongly agree or tend to agree that the sheriff's office treats people with respect.

Demographic breakdown

72%

White

72%

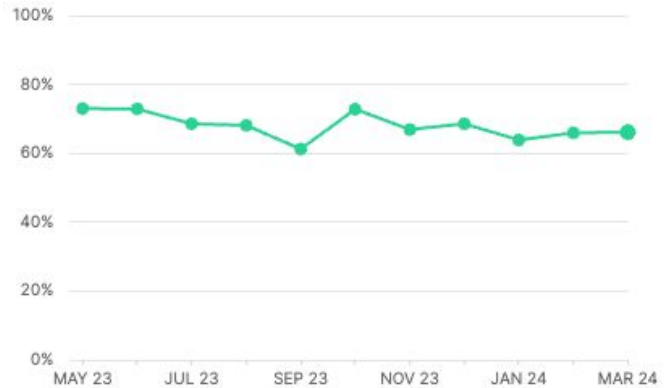
Asian*

59%

Hispanic/Latino

51%

Black/ African American



Voice

68%

of residents strongly agree or tend to agree that people in their community have a voice when they communicate with the sheriff's office.

Demographic breakdown

73%

White

62%

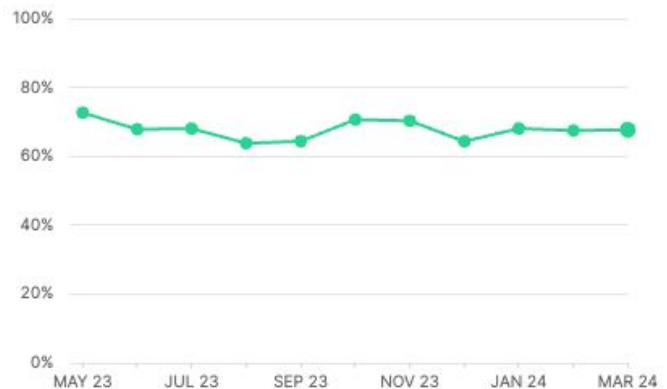
Hispanic/Latino

59%

Asian*

58%

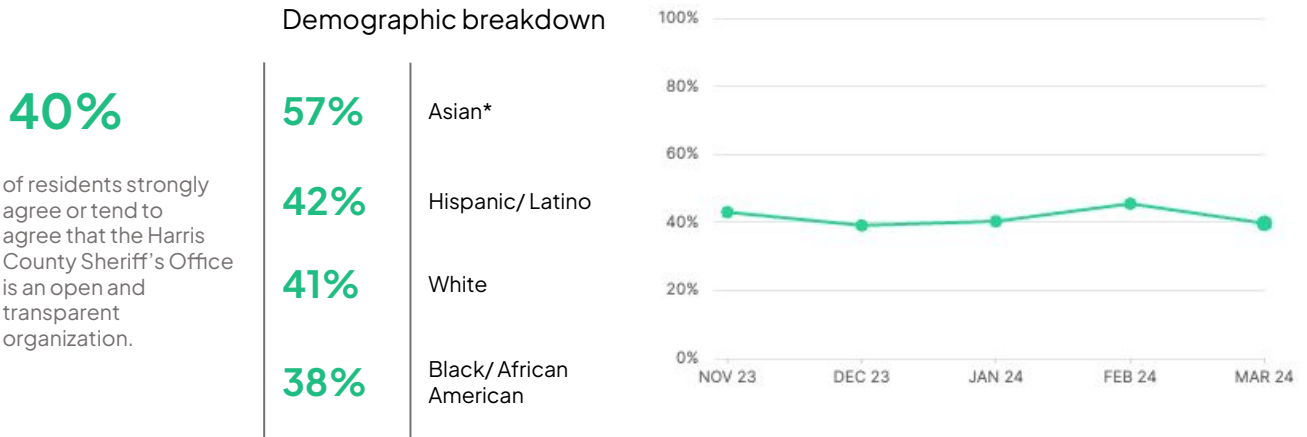
Black/ African American



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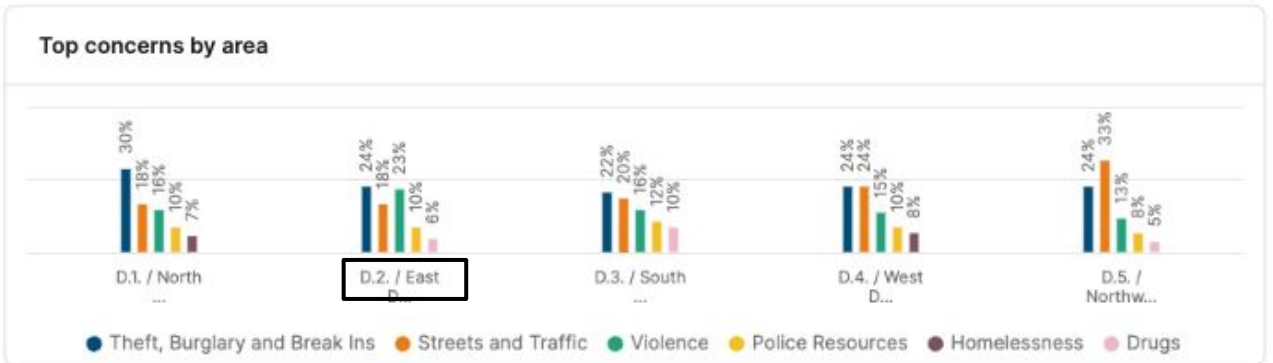
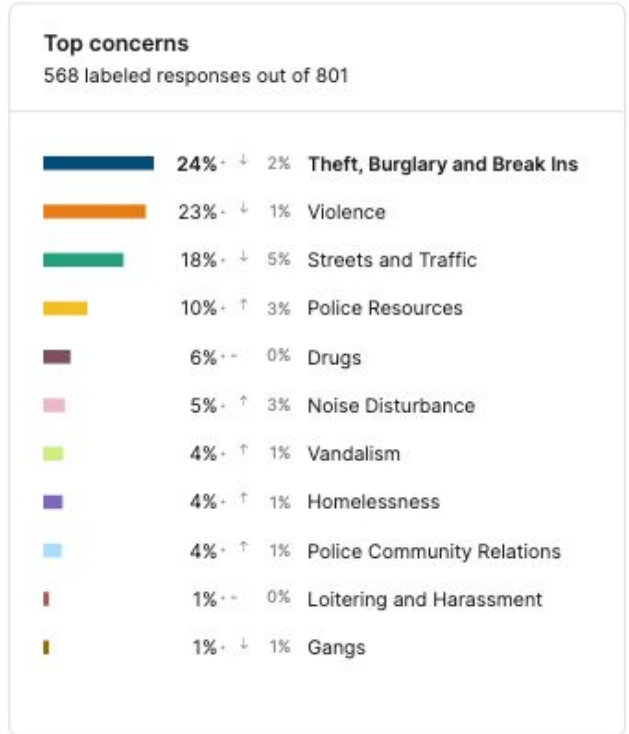
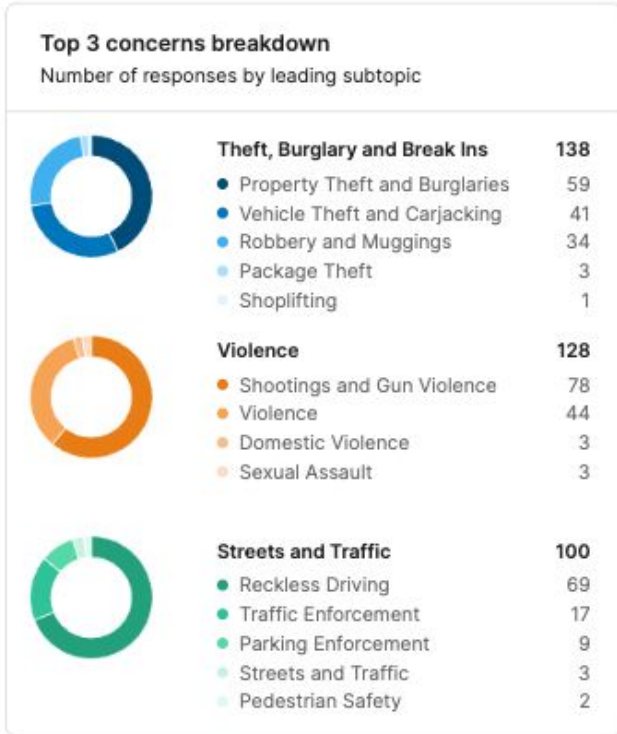
District 1/North District Scores Breakdown

Transparency



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Top Safety Concerns – District 2/East District



District 2/East District Scores Breakdown

Safety

Demographic breakdown

48%

of residents feel mostly safe or completely safe in their neighborhood.

53%

Black/ African American

50%

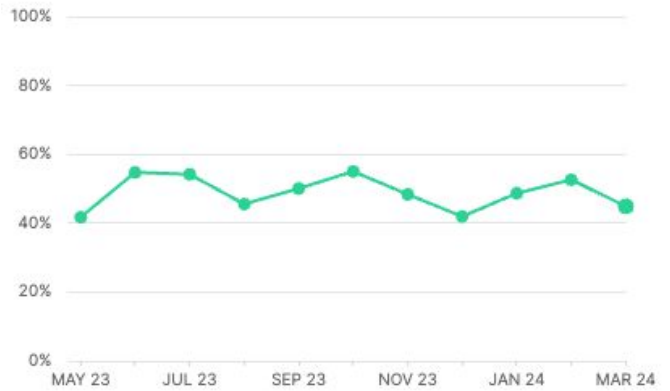
White

50%

Hispanic/ Latino

49%

American Indian or Alaska Native*



Fairness

Demographic breakdown

53%

of residents strongly agree or tend to agree that the sheriff's office acts in fairness towards people.

56%

White

53%

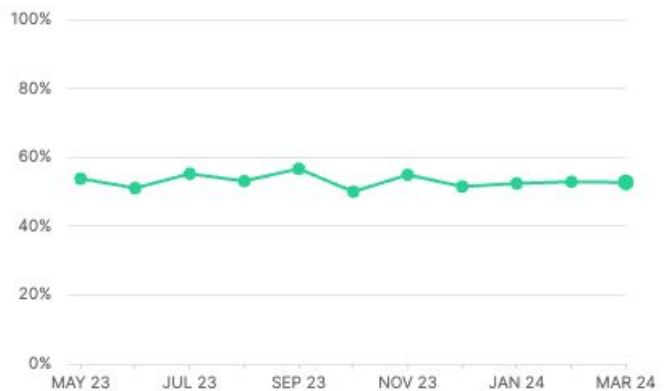
American Indian or Alaska Native*

52%

Hispanic/ Latino

47%

Black/ African American



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District 2/East District Scores Breakdown

Respect

63%

of residents strongly agree or tend to agree that the sheriff's office treats people with respect.

Demographic breakdown

68%

White

63%

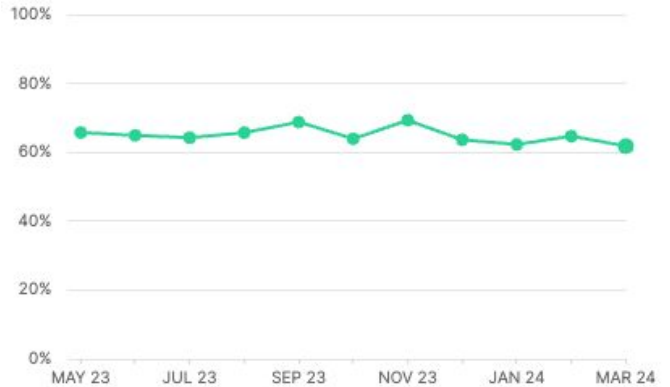
American Indian or Alaska Native*

62%

Hispanic/Latino

54%

Black/ African American



Voice

63%

of residents strongly agree or tend to agree that people in their community have a voice when they communicate with the sheriff's office.

Demographic breakdown

67%

White

62%

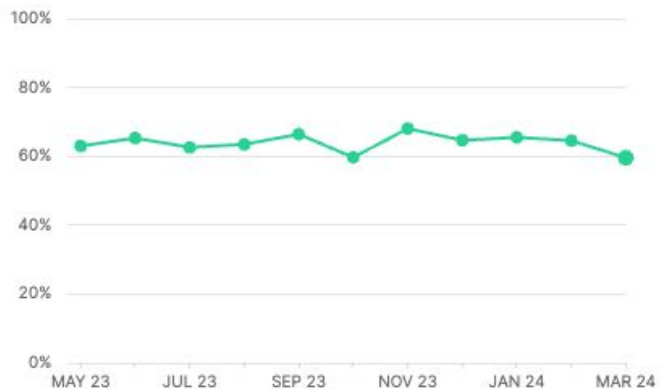
Hispanic/Latino

60%

Black/ African American

56%

American Indian or Alaska Native*



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District 2/East District Scores Breakdown

Transparency

41%

of residents strongly agree or tend to agree that the Harris County Sheriff's Office is an open and transparent organization.

Demographic breakdown

47%

Hispanic/Latino

40%

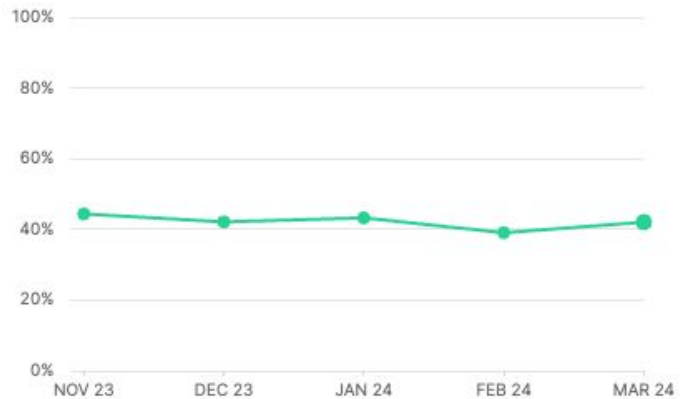
Black/ African American

38%

American Indian or Alaska Native*

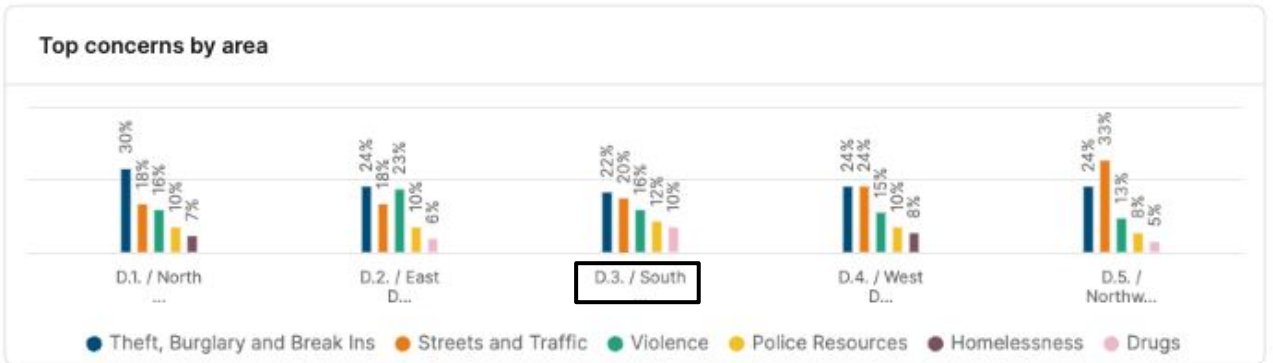
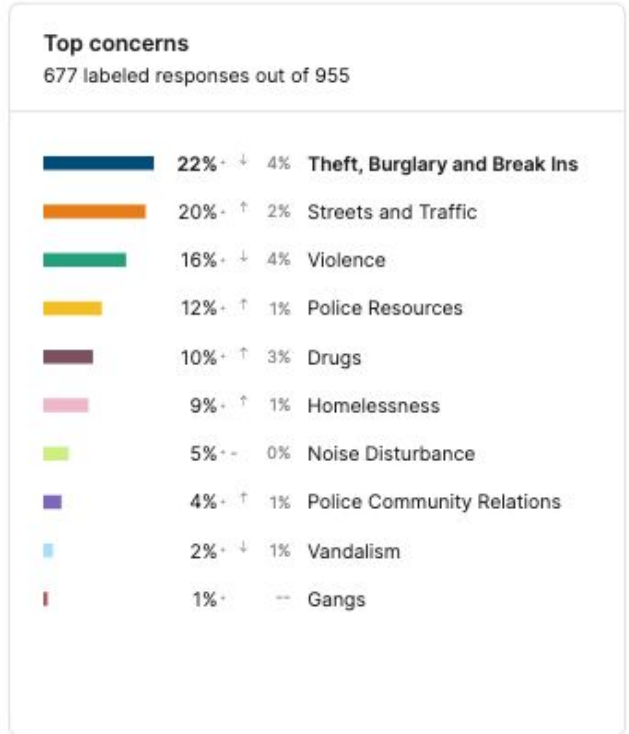
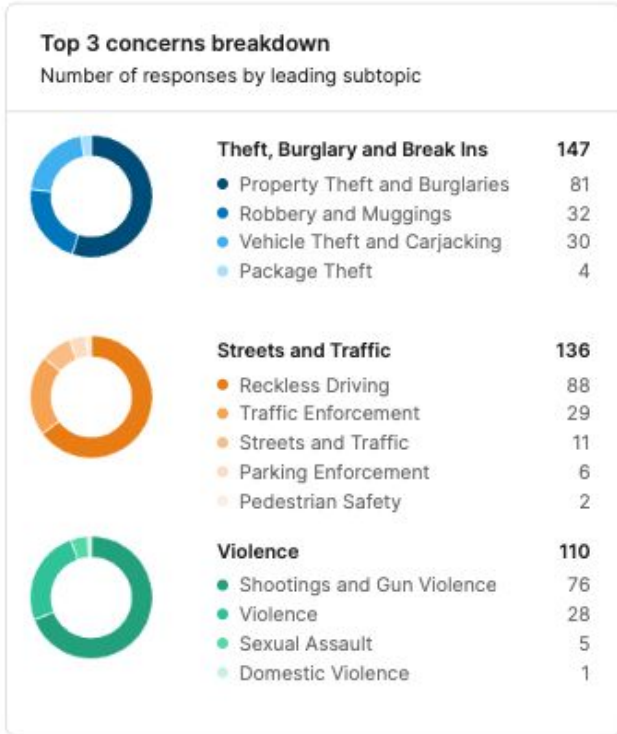
35%

White



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Top Safety Concerns — District 3/South District



District 3/South District Scores Breakdown

Safety

Demographic breakdown

51%

of residents feel mostly safe or completely safe in their neighborhood.

56%

White

52%

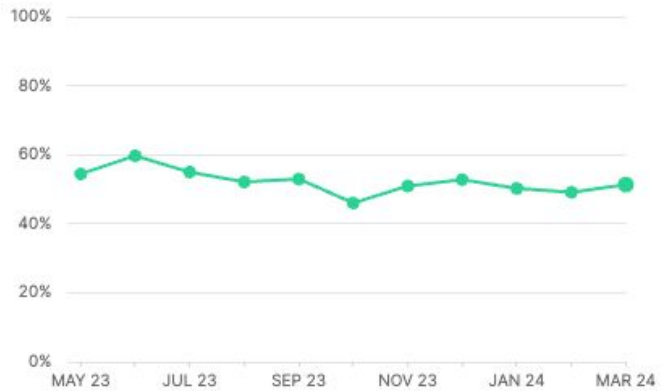
Hispanic/Latino

51%

Black/ African American

41%

Asian*



Fairness

Demographic breakdown

51%

of residents strongly agree or tend to agree that the sheriff's office acts in fairness towards people.

55%

White

51%

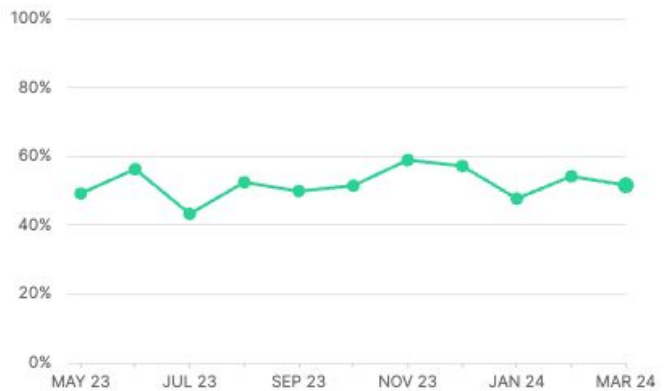
Hispanic/Latino

47%

Black/ African American

36%

Asian*



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District 3/South District Scores Breakdown

Respect

Demographic breakdown

63%

of residents strongly agree or tend to agree that the sheriff's office treats people with respect.

67%

White

63%

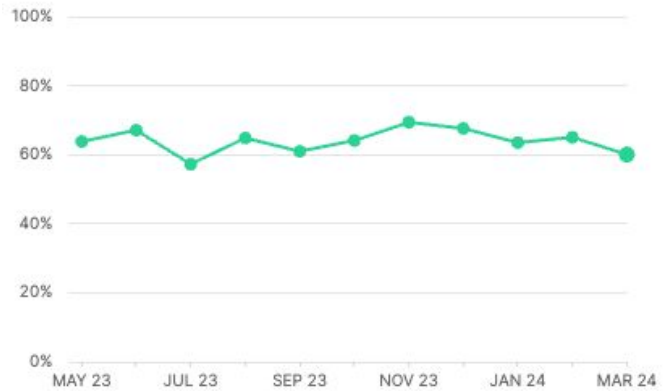
Hispanic/Latino

58%

Black/ African American

49%

Asian*



Voice

Demographic breakdown

65%

of residents strongly agree or tend to agree that people in their community have a voice when they communicate with the sheriff's office.

67%

White

64%

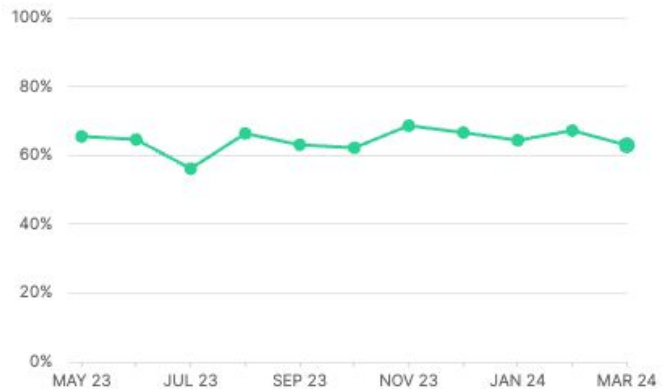
Hispanic/Latino

63%

Black/ African American

56%

Asian*



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District 3/South District Scores Breakdown

Transparency

Demographic breakdown

38%

of residents strongly agree or tend to agree that the Harris County Sheriff's Office is an open and transparent organization.

42%

Hispanic/Latino

39%

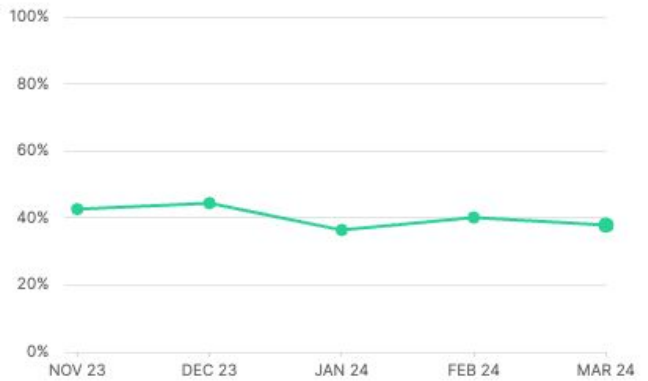
Black/African American

37%

White

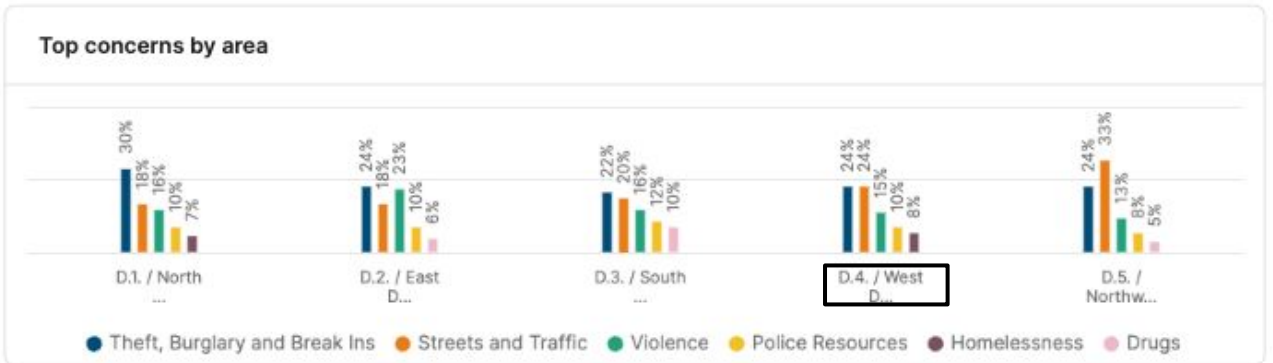
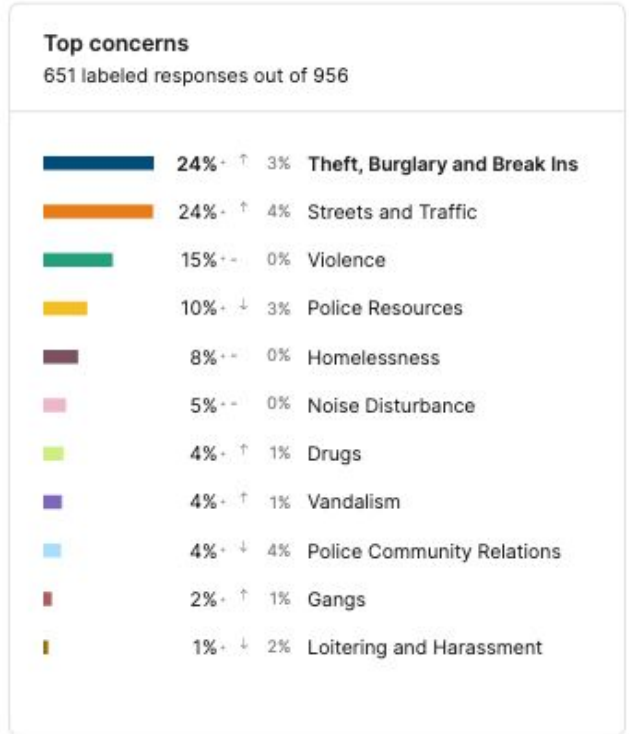
36%

Asian*



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Top Safety Concerns – District 4/West District



District 4/West District Scores Breakdown

Safety

Demographic breakdown

59%

of residents feel mostly safe or completely safe in their neighborhood.

65%

Asian

60%

White

59%

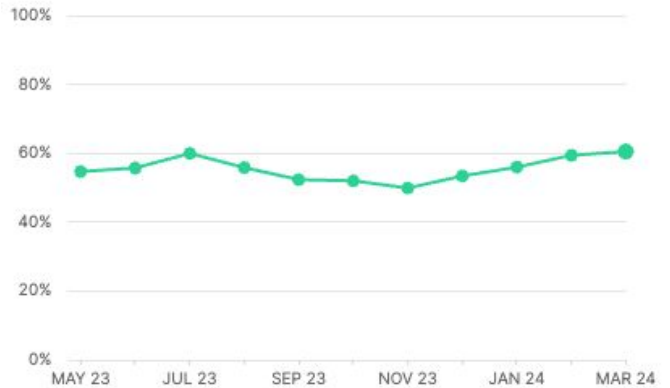
Hispanic/ Latino

58%

Black/ African American

57%

American Indian or Alaska Native*



Fairness

Demographic breakdown

60%

of residents strongly agree or tend to agree that the sheriff's office acts in fairness towards people.

64%

Asian

64%

White

56%

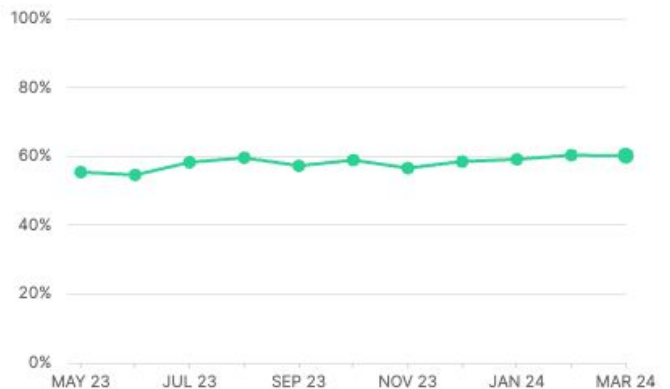
American Indian or Alaska Native*

63%

Hispanic/ Latino

49%

Black/ African American



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District 4/West District Scores Breakdown

Respect

Demographic breakdown

72%

of residents strongly agree or tend to agree that the sheriff's office treats people with respect.

77%

White

77%

American Indian or Alaska Native*

71%

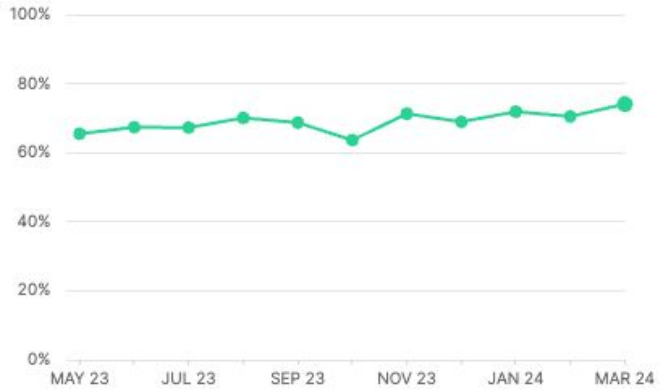
Asian

71%

Hispanic/Latino

62%

Black/ African American



Voice

Demographic breakdown

70%

of residents strongly agree or tend to agree that people in their community have a voice when they communicate with the sheriff's office.

73%

White

69%

Asian

65%

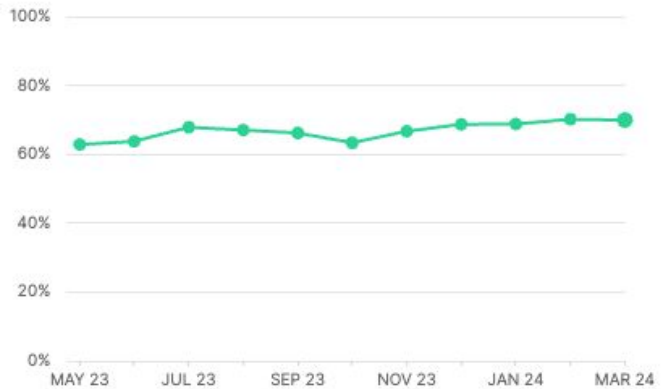
Black/ African American

68%

Hispanic/Latino

61%

American Indian or Alaska Native*



Small sample sizes can lead to unreliable estimates. Scores for groups under 30 respondents are not shown, and groups with 30 to 49 respondents are marked with an asterisk (*). Use these scores with caution.

District 4/West District Scores Breakdown

Transparency

46%

of residents strongly agree or tend to agree that the Harris County Sheriff's Office is an open and transparent organization.

Demographic breakdown

54%

Asian

51%

American Indian or Alaska Native*

50%

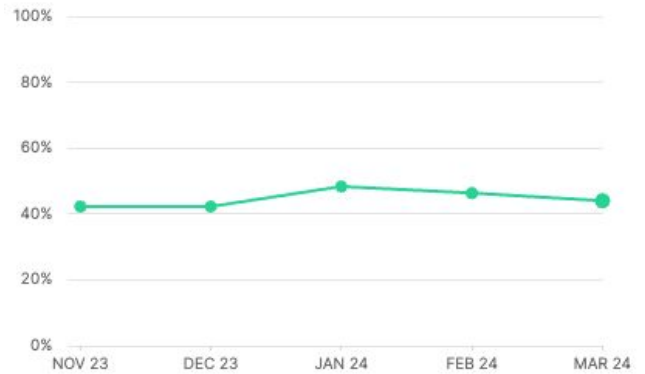
Hispanic/Latino

46%

White

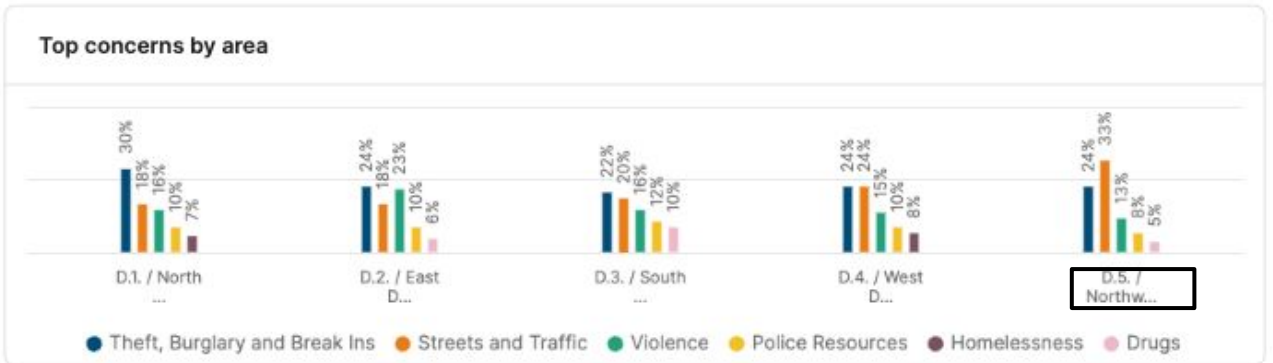
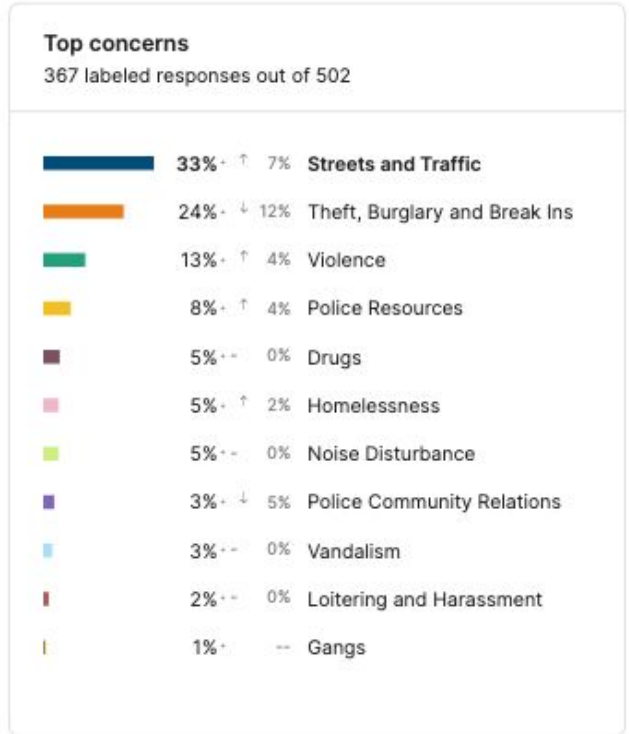
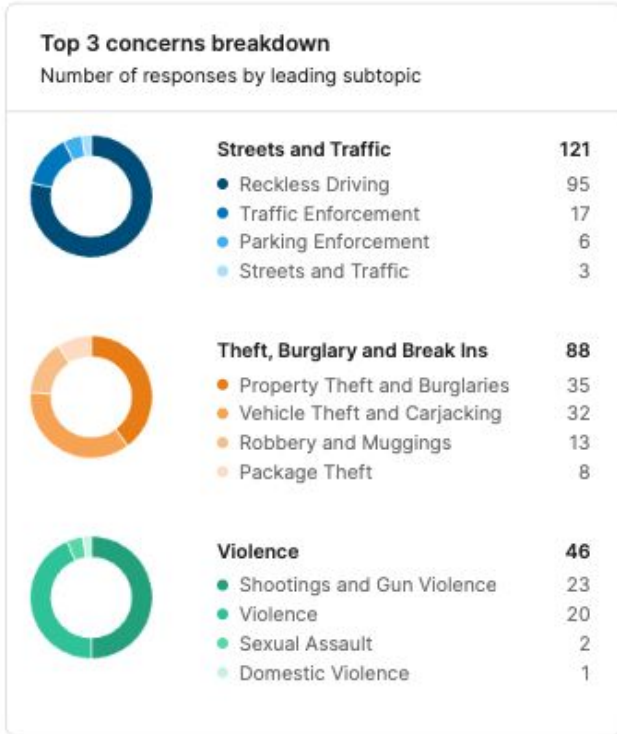
41%

Black/African American



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Top Safety Concerns – District 5/Northwest District



District 5/Northwest District Scores Breakdown

Safety

Demographic breakdown

57%

of residents feel mostly safe or completely safe in their neighborhood.

67%

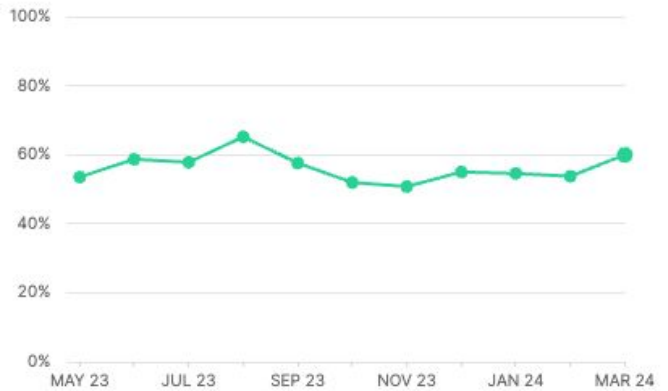
Black/ African American

62%

Hispanic/ Latino

56%

White



Fairness

Demographic breakdown

61%

of residents strongly agree or tend to agree that the sheriff's office acts in fairness towards people.

64%

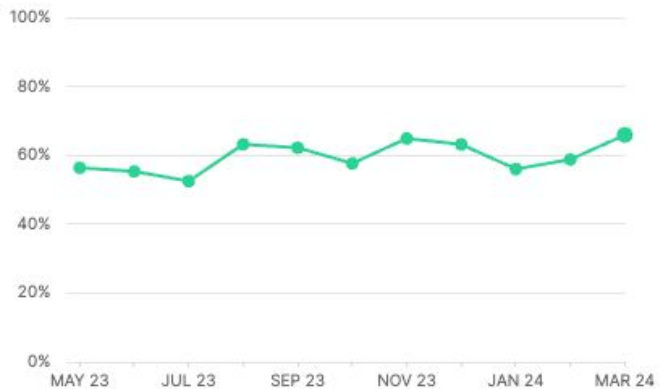
White

63%

Hispanic/ Latino

50%

Black/ African American



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District 5/Northwest District Scores Breakdown

Respect

70%

of residents strongly agree or tend to agree that the sheriff's office treats people with respect.

Demographic breakdown

74%

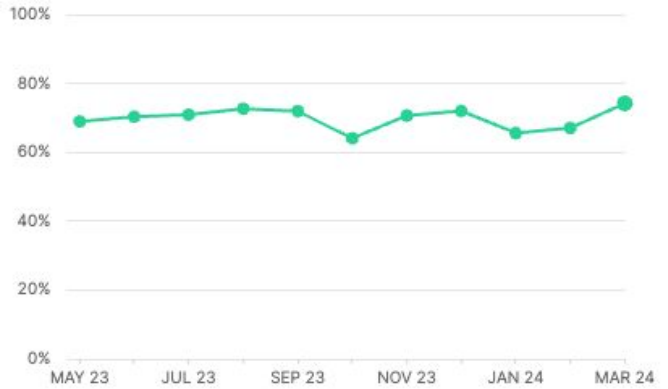
White

66%

Hispanic/Latino

60%

Black/ African American



Voice

68%

of residents strongly agree or tend to agree that people in their community have a voice when they communicate with the sheriff's office.

Demographic breakdown

74%

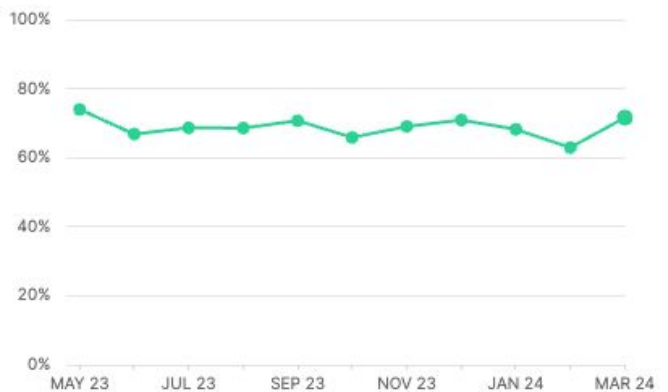
White

63%

Hispanic/Latino

62%

Black/ African American



Small sample sizes can lead to unreliable estimates. Scores for groups under 30 respondents are not shown, and groups with 30 to 49 respondents are marked with an asterisk (*). Use these scores with caution.

District 5/Northwest District Scores Breakdown

Transparency

44%

of residents strongly agree or tend to agree that the Harris County Sheriff's Office is an open and transparent organization.

Demographic breakdown

52%

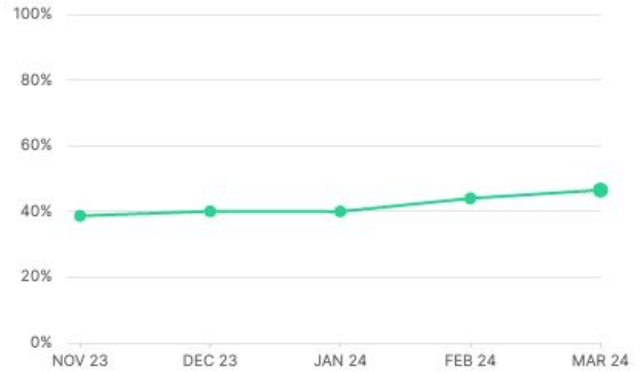
Hispanic/Latino

46%

White

42%

Black/ African American



Small sample sizes can lead to unreliable estimates. Scores for groups under 30 respondents are not shown, and groups with 30 to 49 respondents are marked with an asterisk (*). Use these scores with caution.

Methodology

- **4,779 respondents** were recruited online between January 1st and March 31st, 2024, using targeted ads on various platforms (e.g., social media) as well as via online survey panels.
- Zencity's survey methods achieve representation at the city level by matching respondent data to the U.S. Census Bureau's race, ethnicity (Hispanic/Latino), age, and gender distributions in Harris County.
- Rake-weighting was applied as a statistical safeguard to balance out any remaining discrepancies in distribution so no demographic group is overrepresented or underrepresented in the final score.
- **To learn more about the survey methodology, visit <https://zencity.info/survey-methodology>.**

Report Structure

- For each district and the countywide level, the report first provides an overview of the overall scores, **covering five key measures:** Safety, Fairness, Respect, Voice, and Transparency, **with a demographic breakdown** for each and **a presentation of the scores over time**. The measure scores are an average of between one and three questions. The questions included in each measure **are listed on the following page**. Note: The question to measure perception of Transparency was only introduced to the survey in November.
- For the countywide level, the report also **compares Harris County's scores** to the **national benchmark survey and a cohort of similar communities** based on demographics from the Census Bureau.
- The report then presents **the top concerns raised by respondents** in the open-text question, *What is the number one issue or problem in your local area that you would like the police to deal with?*

Measure Questions

1. **Safety:**
 - a. When it comes to the threat of crime, how safe do you feel in your neighborhood?
2. **Fairness:**
 - a. To what extent do you agree or disagree with the following statement? In general, the police in my area treat everyone fairly regardless of who they are.
 - b. To what extent do you agree or disagree with the following statement? In general, the police in my area provide the same quality of service to all individuals.
3. **Respect:**
 - a. To what extent do you agree or disagree with the following statement? In general, the police in my area would treat you with respect if you had contact with them for any reason.
 - b. To what extent do you agree or disagree with the following statement? In general, the police in my area treat local residents with respect.
4. **Voice:**
 - a. To what extent do you agree or disagree with the following statement? In general, the police in my area are approachable.
 - b. To what extent do you agree or disagree with the following statement? In general, the police in my area listen to and take into account the concerns of local residents.
 - c. How willing would you be to contact the sheriff's office if you were a victim of a crime or were worried about something?
5. **Transparency:**
 - a. To what extent do you agree or disagree with the following statement? The Harris County Sheriff's Office is an open and transparent organization.
 - b. What could The Harris County Sheriff's Office do to be more transparent with the community?